

Changes for 2025-26 compared to 2024-25 set

Directorate	Department	Team	Ref	Performance Indicator Name	Portfolio Holder	Frequency	Reason for removal / notes on change	Type of change
Finance & Performance	Revenues & Benefits	Revenues & Benefits	MPS65 OFLOG	Average Level of band D council tax rates	Finance & Transformation	Half-yearly	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Finance & Performance	Revenues & Benefits	Revenues & Benefits	MPS66 OFLOG	Council tax revenue per dwelling: Council tax, average charge per chargeable dwelling	Finance & Transformation	Half-yearly	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Place & Economy	Growth & Regeneration	Planning Policy	STP45 OFLOG	Local plan adoption date	Growth & Regeneration	N/A	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Strategy & Change	Customer Services	Complaints	MPS70 OFLOG	Number of upheld complaints: Number of upheld Ombudsman complaints per 10000 people	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Adults, Health Partnerships & Housing	Communities	Libraries	AFL10	Number of participants in the Summer Reading Challenge	Sport, Leisure, Culture & Tourism	Annual (Oct)	Changed to MPI	Removed
Adults, Health Partnerships & Housing	Communities	Community Partnerships	CNC01	Number of Strategic Grant Agreements targets delivered	Rural Communities & Localism	Annual	Changed to MPI	Removed
Place & Economy	Highways & Waste	Highways	STP46 OFLOG	Percentage of local authority motorways and A roads that should be considered for maintenance	Highways, Travel & Assets	Biennial (every 2 years)	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Place & Economy	Highways & Waste	Highways	STP47 OFLOG	Percentage of local authority B and C roads that should be considered for maintenance	Highways, Travel & Assets	Biennial (every 2 years)	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Adults, Health Partnerships & Housing	Adults, Health Partnerships & Housing	Adult Social Care	AFL28 OFLOG	Requests resulting in a service: Number of support requests received from new clients that resulted in a service, per 100,000 population	Adults, Health & Wellbeing	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Adults, Health Partnerships & Housing	Adults, Health Partnerships & Housing	Adult Social Care	AFL29 OFLOG	People in adult social care quality of life: Adjusted Social care-related quality of life impact of Adult Social Care services	Adults, Health & Wellbeing	Biennial (every 2 years)	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Adults, Health Partnerships & Housing	Adults, Health Partnerships & Housing	Adult Social Care	AFL30 OFLOG	Carers of people in adult social care quality of life: Carer-reported quality of life for carers (score out of 12)	Adults, Health & Wellbeing	Biennial (every 2 years)	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Communities & Public Health	Public Health	Adult Learning	BBF51 OFLOG	19+ further education and skills achievements per 100,000 population	Children, Families, Education & Skills	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Communities & Public Health	Public Health	Adult Learning	BBF52 OFLOG	19+ further education and skills achievements per 100,000 population (excluding apprenticeships)	Children, Families, Education & Skills	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Communities & Public Health	Public Health	Adult Learning	BBF53 OFLOG	Adults with a Level 3 or above qualification (age 16-64)	Children, Families, Education & Skills	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Adults, Health Partnerships & Housing	Adults, Health Partnerships & Housing	Adult Social Care	MPS60 OFLOG	People who use services who found it easy to find information: Proportion of people who use care services who find it easy to find information about services	Finance & Transformation	Biennial (every 2 years)	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Adults, Health Partnerships & Housing	Adults, Health Partnerships & Housing	Adult Social Care	MPS61 OFLOG	Carers who found it easy to find information about services: The proportion of carers who find it easy to find information about support	Finance & Transformation	Biennial (every 2 years)	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Finance & Performance	Finance & Performance	Finance Accountancy	MPS64 OFLOG	Total core spending power per dwelling	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Finance & Performance	Finance & Performance	Finance Accountancy	MPS67 OFLOG	Social care spend as percentage of core spending power	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Finance & Performance	Finance & Performance	Finance Accountancy	MPS68 OFLOG	Debt servicing as percentage of core spending power	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Finance & Performance	Finance & Performance	Finance Accountancy	MPS69 OFLOG	Total debt as percentage of core spending power	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Finance & Performance	Finance & Performance	Finance Strategy	MPS62 OFLOG	Non-ringfenced reserves as percentage of net revenue expenditure	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Finance & Performance	Finance & Performance	Finance Strategy	MPS63 OFLOG	Non-ringfenced reserves as percentage of service spend	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Adults, Health Partnerships & Housing	Adults, Health Partnerships & Housing	Adult Social Care	MPS69 OFLOG	Workforce turnover rate: Staff turnover rate for adult social care (ASC), all sectors, all services	Finance & Transformation	Annual	Due to closure of Oflog, removing all Oflog metrics for 2025-26, unless agreed otherwise	Removed
Children's Services	Education	Early Years	BBF30	% of Early Years PVI Settings (non-domestic) judged as Good or Outstanding by Ofsted/ISI	Children, Families, Education & Skills	Termly	Measure no longer calculable.	Removed
Children's Services	Education	Early Years	BBF31	% of Early Years PVI Settings Childminders judged as Good or Outstanding by Ofsted	Children, Families, Education & Skills	Termly	Measure no longer calculable.	Removed
Children's Services	Education	School Improvement	BBF12	% of primary schools judged as good or outstanding by Ofsted	Children, Families, Education & Skills	Termly	Measure no longer calculable.	Removed
Children's Services	Education	School Improvement	BBF39	% of learners in primary schools judged as good or outstanding by Ofsted	Children, Families, Education & Skills	Termly	Measure no longer calculable.	Removed
Children's Services	Education	School Improvement	BBF13	% of secondary schools judged as good or outstanding by Ofsted	Children, Families, Education & Skills	Termly	Measure no longer calculable.	Removed
Children's Services	Education	School Improvement	BBF40	% of learners in secondary schools judged as good or outstanding by Ofsted	Children, Families, Education & Skills	Termly	Measure no longer calculable.	Removed
Children's Services	Children's Trust	Family Hubs	BBF48	Number of families accessing Family Hubs services through digital platforms	Children, Families, Education & Skills	Monthly	Measure problematic to calculate.	Removed
Children's Services	Education	Inclusion	BBF41	% of severely persistently absent pupils - Primary	Children, Families, Education & Skills	Termly	Not necessary to report persistent and severely persistent absence as KP	Removed
Children's Services	Education	Inclusion	BBF42	% of severely persistently absent pupils - Secondary	Children, Families, Education & Skills	Termly	Not necessary to report persistent and severely persistent absence as KP	Removed
Children's Services	Education	School Improvement	BBF44	Attainment gap for disadvantaged children achieving a good level of Development in Early Years Foundation Stage Profile (%)	Children, Families, Education & Skills	Annual	Changed to MPI	Removed
Children's Services	Education	School Improvement	BBF45	Attainment gap for disadvantaged children achieving Age Related Expectations or above in reading, writing and maths at Key Stage 2 (%)	Children, Families, Education & Skills	Annual	Changed to MPI	Removed
Children's Services	Education	School Improvement	BBF26	Attainment gap for disadvantaged children achieving grade 5 or greater in English & Maths (%)	Children, Families, Education & Skills	Annual	Changed to MPI	Removed
Children's Services	Education	School Improvement	BBF46	% of students achieving grades AAB or better at A level, at least two facilitating subjects	Children, Families, Education & Skills	Annual	This is an old way of summarising A Level results, which the DfE don't record anymore.	Removed
Adults, Health Partnerships & Housing	Housing	Housing	STP05	Number of new Keyways applications received	Housing & Communities	Quarterly	To reduce the basket of indicators provided and total number of households on the register is still provided	Removed
Adults, Health Partnerships & Housing	Housing	Housing	STP07	Number of NNC affordable housing starts	Housing & Communities	Annual	This is not being collected currently	Removed
Adults, Health Partnerships & Housing	Housing	Housing	MPS55	% of all responsive repairs completed within target time	Housing & Communities	Quarterly	Tenant Satisfaction Measures have been added that cover this separately	Removed
Adults, Health Partnerships & Housing	Housing	Property Services	MPS54	Percentage of emergency repair jobs currently out of target	Housing & Communities	Quarterly	The service will be focussing on the Tenant Satisfaction measures going forward therefore this one is no longer needed.	Removed
Strategy & Change	ICT	Web Team	MPS74	% of Website e-forms achieving a customer rating of 4/5	Finance & Transformation	Quarterly	Changed from MPI to KPI	New
Strategy & Change	ICT	Web Team	MPS75	Disabled Accessibility Score of North website	Finance & Transformation	Quarterly	Changed from MPI to KPI	New
Place & Economy	Growth & Regeneration	Economic Development	STP52	Number of local businesses benefitting from support through UKSPF	Growth & Regeneration	Quarterly	Changed from MPI to KPI	New
Communities & Public Health	Communities	Communities	AFL28	Number of Educational and Learning Resource visits to Chester House Estate	Children, Families, Education & Skills	Quarterly	Changed from MPI to KPI	New
Communities & Public Health	Communities	Communities	AFL31	Number children eligible for free school meals	Children, Families, Education & Skills	annual - Sept	New KPI to measure the potential demand for free school meals	New
Communities & Public Health	Communities	Communities	AFL32	% children eligible for free school meals where voucher was redeemed	Children, Families, Education & Skills	Termly (school holidays)	New KPI to measure the take-up of free school meals	New
Communities & Public Health	Communities	Communities	AFL33	% vulnerable households supported	Children, Families, Education & Skills	Half yearly - Q2 & Q4	New KPI	New
Communities & Public Health	Communities	Adult Learning	AFL30	Learner satisfaction - Learners respond to the question 'How would you rate your learning experience?' as either 'Good' or 'Outstanding'	Children, Families, Education & Skills	Annual	New KPI	New
Communities & Public Health	Communities	Adult Learning	AFL29	Total learner enrolment inline with annualised curriculum plan	Children, Families, Education & Skills	Annual (July/August)	New KPI	New
Communities & Public Health	Public Health	Public Health	BBF54	% of children that received a developmental review by the age of 2.5 years	Children, Families, Education & Skills	Quarterly	New KPI	New
Children's Services	Education	Inclusion	BBF55	Number of home educated children	Children, Families, Education & Skills	Monthly	New KPI	New
Children's Services	Education	Special Educational Needs and Disabilities	BBF56	% of EP advice submitted each month which are by the due date	Children, Families, Education & Skills	Monthly	New KPI	New
Children's Services	Education	Finance	BBF57	Number of schools in financial difficulty	Children, Families, Education & Skills	Monthly	New KPI	New
Adults, Health Partnerships & Housing	Housing	Property Services	STP45	% of homes in buildings that have had all the necessary asbestos management surveys or re-inspections	Housing & Communities	Monthly	New tenant satisfaction measures	New
Adults, Health Partnerships & Housing	Housing	Property Services	STP46	% of homes that have had all the necessary legionella risk assessments	Housing & Communities	Monthly	New tenant satisfaction measures	New
Adults, Health Partnerships & Housing	Housing	Property Services	STP47	% of emergency responsive repairs completed within the target timescale	Housing & Communities	Monthly	New tenant satisfaction measures	New
Adults, Health Partnerships & Housing	Housing	Property Services	STP48	% of non-emergency responsive repairs completed within the target timescale	Housing & Communities	Monthly	New tenant satisfaction measures	New
Adults, Health Partnerships & Housing	Housing	Property Services	STP49	% of properties that do not meet the Decent Homes Standard	Housing & Communities	Quarterly	New tenant satisfaction measures	New
Adults, Health Partnerships & Housing	Housing	Property Services	STP50	% of homes in buildings where the communal passenger lifts have had all the necessary safety checks	Housing & Communities	Quarterly	New tenant satisfaction measures	New
Adults, Health Partnerships & Housing	Housing	Property Services	STP51	% of homes in buildings that have had all the necessary fire risk assessments	Housing & Communities	Quarterly	New tenant satisfaction measures	New
Children's Services	Children's Trust	Front Door	BBF05	% of referrals with a previous referral within 12 months	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Children's Services	Children's Trust	Front Door	BBF06	% of single assessments authorised within 45 working days	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Children's Services	Children's Trust	Front Door	BBF27	% of initial child protection conferences held within 15 days of a strategy discussion being initiated	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Children's Services	Children's Trust	In Care & Adoption	BBF07	% Children in care with three or more placements in the previous 12 months	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Children's Services	Children's Trust	Key Cohorts	BBF28	Number of children with a Child Protection Plan	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Children's Services	Children's Trust	Key Cohorts	BBF29	Number of children in care	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Children's Services	Children's Trust	Leaving Care	BBF08	% of young people now aged 17 - 21 and in employment, education or training who were looked after when aged 16	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Children's Services	Children's Trust	Leaving Care	BBF09	% of young people now aged 17 - 21 and living in suitable accommodation who were looked after when aged 16	Children, Families, Education & Skills	Monthly	Switch from countywide to North Northamptonshire data.	Other change
Strategy & Change	Customer Services	Organisational Data	MPS37	Number of cases investigated by ombudsman - broken down by upheld and not upheld	Finance & Transformation	Quarterly (with monthly breakdown)	Rather than reporting all 'notifications of investigations', this is changing to the number investigated so cases are only included if a decision is given to Uphold / not upheld.	Other change
Strategy & Change	ICT	Web Team	MPS76	Number of e-forms completed by customers	Finance & Transformation	Quarterly	New KPI style ref given (MPI style reference from 2023-24 was still used throughout 2024-25)	Other change
Strategy & Change	ICT	Web Team	MPS77	No of sessions on North website (No to be increasing each month as content is migrated over)	Finance & Transformation	Quarterly	New KPI style ref given (MPI style reference from 2023-24 was still used throughout 2024-25)	Other change

Directorate	Department	Team	Ref	Performance Indicator Name	Portfolio Holder	Frequency	Reason for removal / notes on change	Type of change
Adults, Health Partnerships & Housing	Communities	Community Partnerships	CNC02	Organisations supported through NNC Community Grant funding	Housing & Communities	Half -yearly	Wording changed from "Total amount of funding released via small discretionary grants into organisations".	Other change
Place & Economy	Highways & Waste	Waste	GSE14	Recycling contamination rate: % Proportion of dry recycling contaminated/Rejected	Climate & Green Environment	Annual	Renamed from "Recycling contamination rate: Proportion of household waste contaminated/rejected"	Other change
Strategy & Change	Customer Services	Customer Services	MPS42	Number of customers helped by customer services - split by telephone/ face-to-face appointments / face-to-face drop in to reception / email and online form	Finance & Transformation	Quarterly (with monthly breakdown)	Adding 'online form' element.	Other change
Place & Economy	Growth & Regeneration	Development Management	STP15a	Percentage of major planning applications determined within 13 weeks (or within agreed extension of time) (12 month rolling)	Growth & Regeneration	Annual	Changed from 2 year rollig to 12 month rolling	Other change
Place & Economy	Growth & Regeneration	Development Management	STP16/17a	Percentage of non-major planning applications determined within 8 weeks (or within agreed extension of time) (12 month rolling)	Growth & Regeneration	Annual	Changed from 2 year rollig to 12 month rolling	Other change
Adults, Health Partnerships & Housing	Communities	Community Safety	STP02	Number of satisfactory ASB resolutions by NNC (Non NNC housing)	Adults, Health & Wellbeing	Quarterly	No longer including housing ASB	Other change
Place & Economy	Planning Policy	Property Services	STP06	Total number of affordable housing completions	Growth & Regeneration	Annual	Moved from housing to Planning Policy	Other change
Adults, Health Partnerships & Housing	Communities	Libraries	AFL09	Number of physical visits to libraries	Sport, Leisure, Culture & Tourism	Quarterly (with monthly breakdown)	Still reporting quarterly but adding monthly breakdown.	Other change
Children's Services	Children's Trust	In Care & Adoption	BBF10	% of children in care who were placed for adoption within 12 months of an agency decision that they should be adopted	Children, Families, Education & Skills	Quarterly	Switch from countywide to North Northamptonshire data.	Other change
Adults, Health Partnerships & Housing	Housing	Housing (Tenancy)	MPS78	Rent collected as a percentage of rent owed	Housing & Communities	Monthly	Changed from quarterly to monthly. Reference number changed from STP38, to align with correct key commitment.	Other change
Adults, Health Partnerships & Housing	Housing	Property Services	MPS53	Percentage of non-emergency repair jobs currently out of target	Housing & Communities	Monthly	Changed from quarterly to monthly	Other change
Adults, Health Partnerships & Housing	Housing	Housing (Tenancy)	STP37	Average time taken to re-let NNC standard void properties	Housing & Communities	Monthly	Changed from quarterly to monthly	Other change
Adults, Health Partnerships & Housing	Housing	Property Services	MPS79	Number of emergency Responsive Repairs completed	Housing & Communities	Monthly	Reference number changed from STP09, to align with correct key commitment.	Other change
Adults, Health Partnerships & Housing	Housing	Property Services	MPS80	Number of non-emergency responsive repairs completed	Housing & Communities	Monthly	Reference number changed from STP10, to align with correct key commitment.	Other change
Adults, Health Partnerships & Housing	Housing	Keyways	MPS81	Number of active households on Keyways (snapshot at 1st month)	Housing & Communities	Quarterly	Reference number changed from STP04, to align with correct key commitment.	Other change
Communities & Public Health	Communities	Leisure	AFL11a	Net promoter score % - Leisure (in-house)	Sport, Leisure, Culture & Tourism	Annual (Jun)	Splitting AFL11 indicator into to (in-house / external)	Other change
Communities & Public Health	Communities	Leisure	AFL11b	Net promoter score % - Leisure (external)	Sport, Leisure, Culture & Tourism	Annual (Jun)	Splitting AFL11 indicator into to (in-house / external)	Other change