

North Northamptonshire Adult Social Care Strategy 2023 - 2028

The lives we
live



Working Draft 10.8

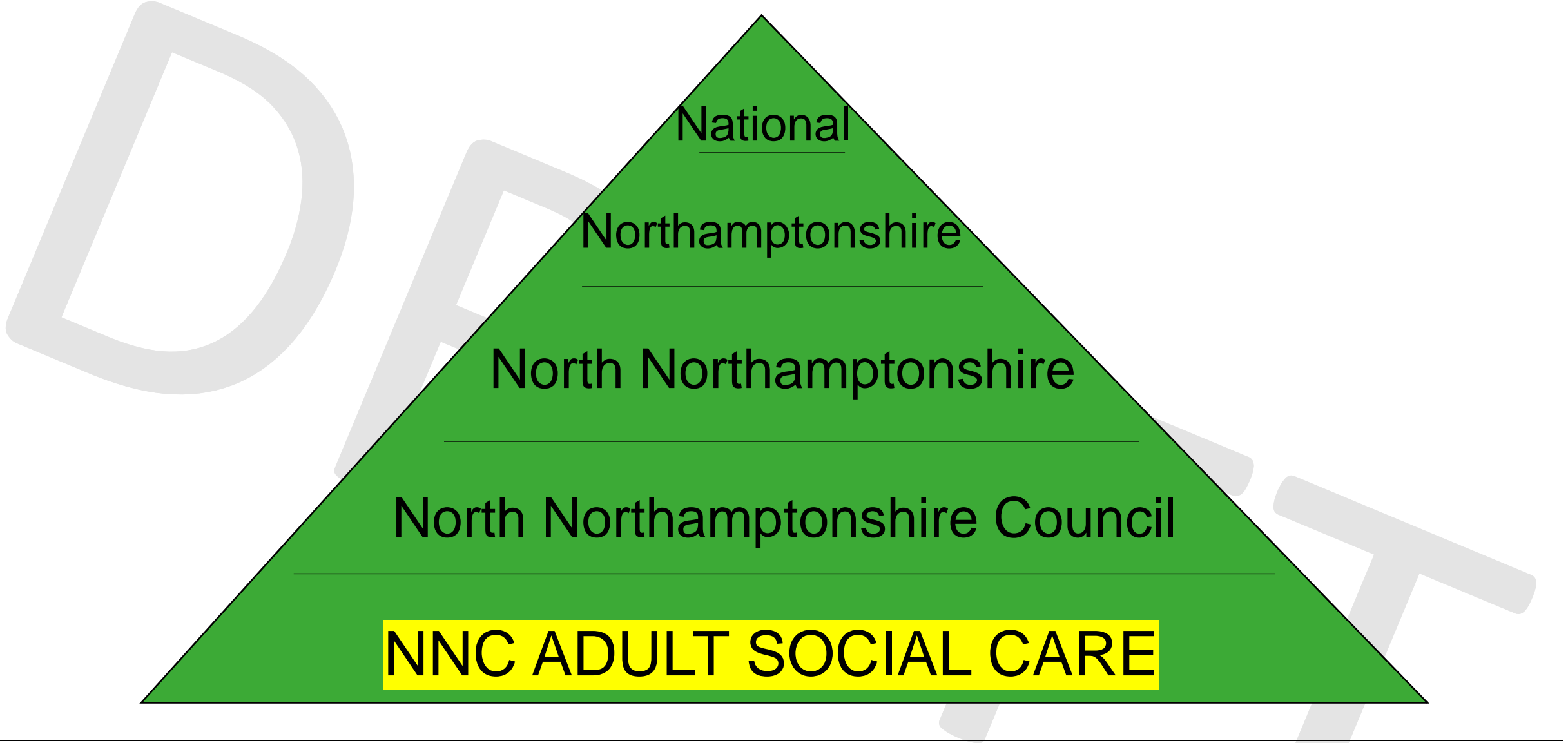


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Introduction

- ❑ This is the **five-year strategy** for adult social care provision and commissioning covering 18-year-olds to adults, including progression transition from 14 years onwards
- ❑ It will support a **new vision for adult social care and commissioning based on a Strength Based approach**
- ❑ It is based on **collaborative engagement and co-production** with local partners, people working in social care, and people who draw on care and support, recognizing people have the knowledge and experience to improve the way we deliver care.
- ❑ **National through to local context**





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North Northamptonshire Adult Social Care Strategy 2023 - 2026

**The lives we
live**

VISION

AIMS

AMBITIONS

**Values –
Behaviours**

**STRENGTHS BASED PERSON CENTERED
CONVERSATION ONE, TWO AND THREE**

Knowing how well we have done

OUTCOMES

Working with other strategies and plans

Our Vision

What is
important to
people and
workforce

We will do this
through

The road to
success



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Shared Vision
Shared Aims
Shared Ambition
Shared Values
Shared Behaviours

NNC Adult Social Care



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SHARED VISION

As one resilient workforce, we work ambitiously in partnership with people.

We have a relentless focus on their strengths and we support people to develop, maintain and recover their independence in the places they live.

We provide high standard personalised care and support that enables people to have the best opportunities and quality of life.



SHARED AIMS

- ❑ **To provide Strength based personalization of care to meet the needs of individuals and their carers in the places they live**
- ❑ **To ensure access to care for those who need it**
- ❑ **To ensure the wellbeing of our workforce is good**
- ❑ **To safeguard to prevent harm and reduce the risk of abuse or neglect**
- ❑ **To develop integrated commissioning and brokerage to support good care outcomes**



SHARED AMBITION

- Ensuring the wellbeing and independence of our people
- People should be able to live a life that is free from harm, communities have a culture that does not tolerate abuse and where people know what to do when abuse happens
- Information and advice is of good quality
- Active and supportive communities
- Flexible and integrated care and support when things need to change
- Look after our workforce
- To increase the people actively engaged in co-production of adult social care services in a way that is meaningful, and person centred by incorporating our core values for North Northamptonshire



SHARED OUTCOMES

- Living the life I want, keeping safe and well
- Having the information I need when I need it
- Keeping family friends and connections
- My support my own way
- Staying in control



SHARED VALUES

Our values and behaviours will help us achieve our vision.



Customer-focused

- Think 'One Team' and act Council-wide
- Take ownership and do the right thing
- Keep customers up-to-date and informed
- Listen and respond to differing needs



Respectful

- Embrace and live the Council's values
- Listen to and value the contributions of others
- Share ideas and feedback at all levels
- Promote diversity and inclusivity



Efficient

- Challenge and innovate
- Be collaborative and share learning
- Be flexible, proactive and prioritise
- Seek learning opportunities



Supportive

- Build an open and sustainable culture
- Promote achievement and celebrate success
- Be caring and empathetic
- Develop yourself and others



Trustworthy

- Act with honesty and integrity
- Build effective relationships
- Do what you say you're going to do
- Be open and transparent



Values and Behaviours

Our vision for North Northamptonshire:

'A place where everyone has the best opportunities and quality of life.'

- Kind and respectful
- Trusting
- Transparent, efficient and we demonstrate our behaviours
- Supporting
- Trustworthy



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SHARED BEHAVIOURS

- Respect and understand people as individuals**
- Trust people know what's right for them. We listen and keep an open mind**
- We know and follow the law, ethics and best practice , always open to improvement**
- Be open about procedures, making them clear so people know what they can and cannot expect**
- We connect and engage well and respond in a timely manner**
- Honest about what we are going to do and we when say we are going to do it , we do it.**



THE WAY WE WORK NOW

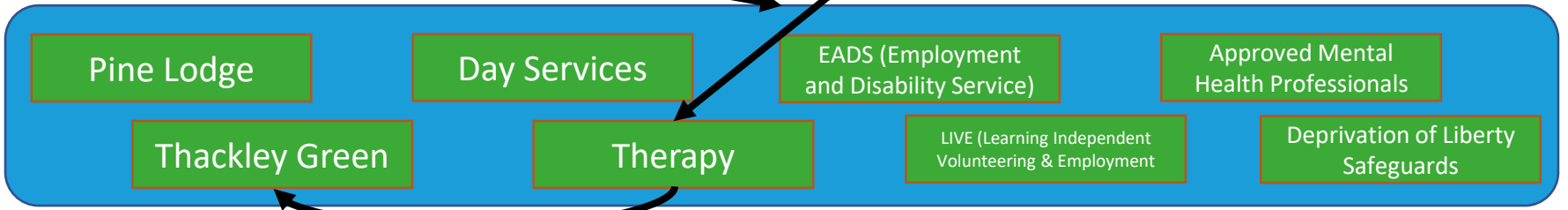
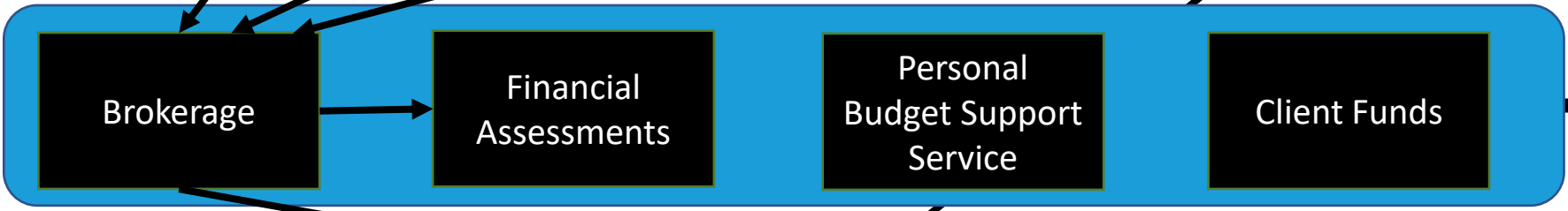
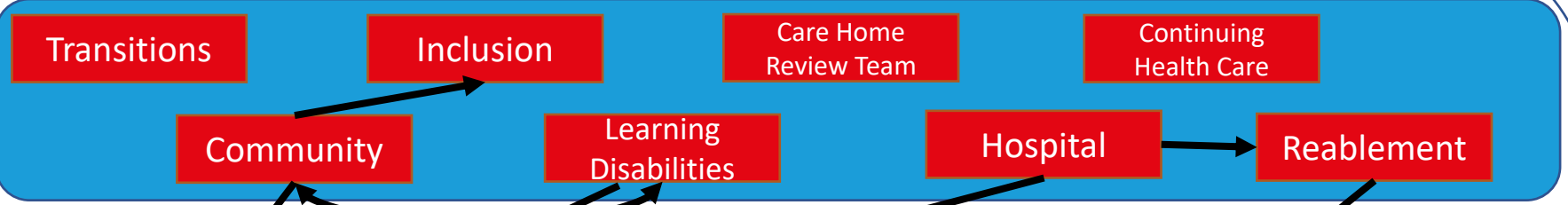


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Hospital

Community

Adult Social Care



Making Safeguarding Personal

External Partners

Commissioning / Contracts

THE WAY WE WORK NOW

- Two routes of access into ASC services
- No formal triage filter for conversation 1
- Hand offs between services
- Not all services are trained to focus on a strength-based approach
- Limited population needs focused / place-based approach for providers, commissioning and contracting – historic contractual approach with limited market capacity , integrated brokerage and variable contractual compliance
- Carer and family support and recognition limited
- Limited Information, advice and sign posting at the main routes of access
- Multiple IT systems and duplication, repetitiveness and hand offs
- Safeguarding is not embedded
- Co-production is limited



OUR POTENTIAL
FUTURE STRENGTH
BASED WAY OF
WORKING



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External partners

Internal Council Functions



ASC Vision

ASC Aims

ASC Outcomes

ASC Values and behaviours

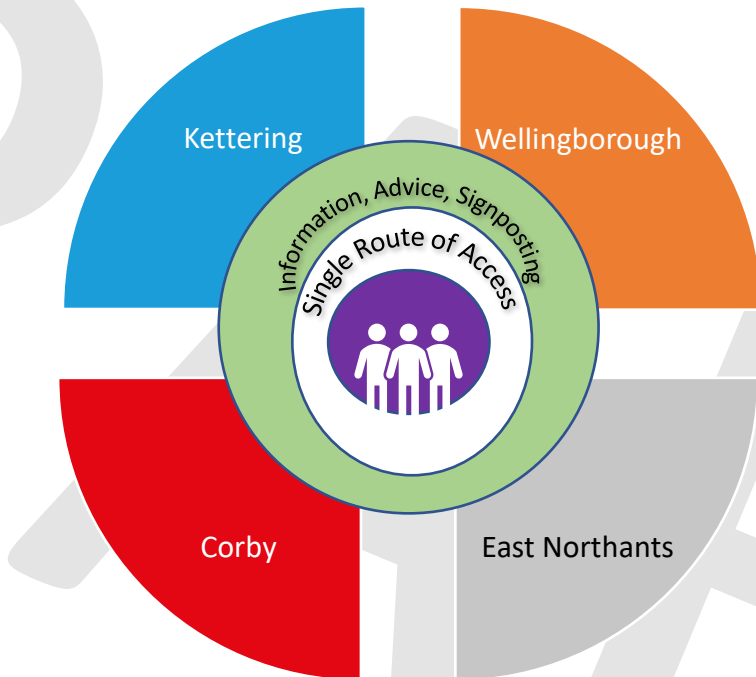
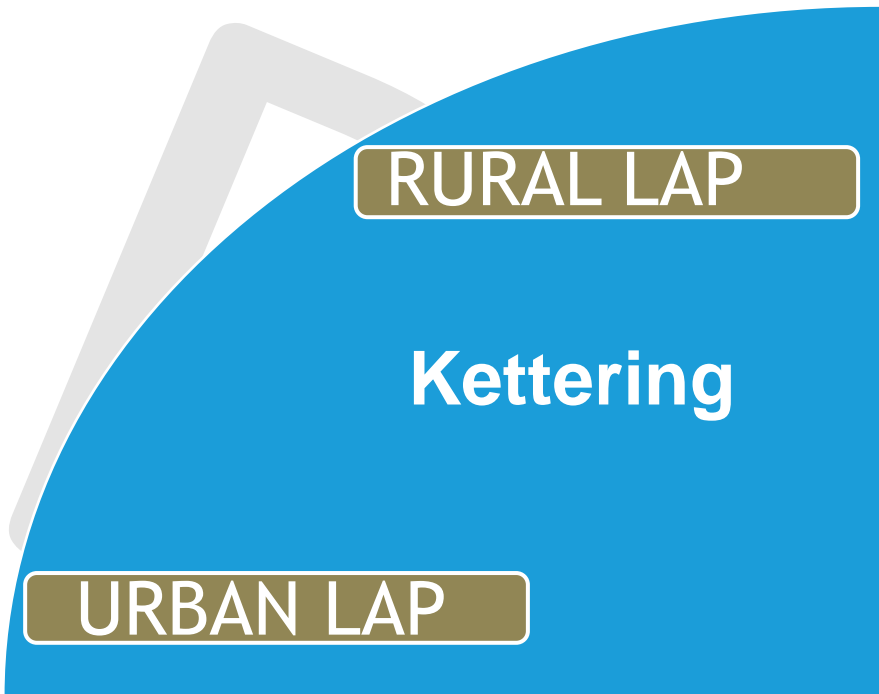
3 conversations

Strengths based

Co-Production

No hand-offs

A NEW *sense* OF PLACE



- Corby Rural /Urban LAP (2020 est. pop. 73,053)
- Kettering Urban LAP (2020 est. pop. 77,086)
- Kettering Rural LAP (2020 est. pop. 25,125)
- Wellingborough Urban LAP (2020 est. pop. 55,452)
- Wellingborough Rural LAP (2020 est. pop. 24,629)
- East Northants **South** LAP (2020 est. pop. 67,327)
- East Northants **North** LAP (2020 est. pop. 27,776)



OUR POTENTIAL FUTURE STRENGTH BASED WAY OF WORKING

- Person centered strength-based safe care
- Single route of access into adult social care with the right allocation to community places / hubs
- Information, advice and signposting embedded – conversation 1
- Carers and families involved all the time
- Strengths based three conversations embedded with entire ASC workforce
- Co-production embedded
- Safeguarding culture owned by all to provide a person-centered outcome based on making safeguarding personal
- Reduction of handoffs between services supported by the right technology
- Appropriate and timely housing and accommodation offers
- Needs based population commissioning, contracting and integrated brokerage

